



UPA Front Lines: Keeping Good Balance

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New Year, New Beginnings.

A Note from UPA's CEO, Kim Friar



Kim Friar
CEO, UPA

From our experiences with 2020, we have a better understanding of how quickly the world can change before our eyes. We are proud to say that UPA quickly responded to the many new and unforeseen demands. Now, as we launch into 2021, healthcare continues to remain center stage in our country, and UPA remains vigilant to even more unexpected challenges.

Last year, UPA additionally announced the retirement of Robert F. Elder, MD, as president of UPA effective 12/31/2020. His commitment to UPA has been exceptional and we are thrilled that Amy B. Stevens, MD, is an exceptional leader who can step up and fulfill the obligations of being the president of UPA. She and Dr. Elder have transitioned business operations smoothly as they have worked together consistently in years past on major business projects.

Dr. Stevens has long served as a champion liaison between hospital and UPA projects and will offer UPA a bright evolution into future endeavors amid challenges that the healthcare industry continues to face. The ability to advance in any direction in which healthcare dictates is the major platform in which UPA was created and we are happy to launch into a New Year with such a strong presence.

We are also happy to report that Dr. Elder will continue to work alongside UPA part-time as Chief Physician Executive.

Most importantly, thank you to our physician and clinical members who trust us with their business operations and are the reason we exist; our team members who skillfully perform their duties to provide excellent service to our customers and finally to our board members for your leadership, and commitment as we continue to press forward as a unified strong voice in an unprecedented time.



University **Physicians' Association**, Inc.

Partners to Empower Your Practice



UPA
Corporate Square Location
9000 Executive Park Drive
C200
Knoxville, TN 37923

UPA Governing Leadership



Amy B. Stevens, MD
President, UPA
Specialty: Family Medicine

J. Michael McCoy, DDS
Vice President, UPA
Chair, UPA Membership Committee
Specialty: Pathology, Oral

Blaine Anderson, MD
Medical Director & Treasurer, UPA
Chair, UPA Compliance Committee
Specialty: Trauma Surgery

John Stancher, MD
Secretary, UPA
Specialty: Gastroenterology

2021 UPA Board Members

Amy Stevens, MD, Chair & President
J. Michael McCoy, DDS, Vice Chair
Blaine Anderson, MD, Medical
Director & Treasurer
Paul Branca, MD
Daniel Cox, MD
Robert Craft, MD
Raymond A. Dieter, MD
Lisa Duncan, MD
Shelley Durbin, MD
Daniel Ely, MD
Crystal Gue, MD
Maria Javier, MD
Jeffrey Johnson, MD
Paige Johnson, MD
Melissa Phillips, MD
James McLoughlin, MD
Nathan Smith, MD
John Stancher, MD
Jaclyn Van Nes, MD



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The Fast Lanes of Healthcare

Current UPA Newsletter Productions

-See contacts in each section for newsletter inquiries-



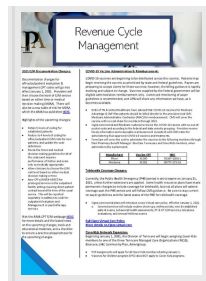
Medical Staff Monthly

Contact: Kerrie Harless, VP
Physician Services, UPA
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Credentialing Connection

Contact:
Katie Friar, Director
Physician Services
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Revenue Cycle Management

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Coding, and Appeals Manager, UPA
jbright@utmck.edu



Pathways to Managed Care

Contact:
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Director Managed Care
kachristian@utmck.edu

Welcome New Board Member: Jeffrey H. Johnson, MD



Jeffrey
H. Johnson, MD

If you get up early enough, around 5:30 in the morning, you might just catch UPA's newest board member running in downtown Knoxville. That is where Jeffrey Johnson, MD, UHS Cardiology, runs 3-4 miles, five days a week.

"Having the privilege to join the UPA Board while serving as Medical Director for Cardiology will enhance my ability to further help optimize cardiovascular care provided by our group in service to UHS, the UPA, and our region," said Dr. Johnson.

Growing up on a family farm in Cleveland, Tennessee Dr. Johnson attended Bradley Central High School and then studied at Cleveland State Community College where he earned his A.A. in music. Just an FYI, he is a piano player and songwriter and possesses "perfect pitch."

Dr. Johnson continued his studies at The University of Tennessee, graduating with a B.A. in Chemistry, and then went on to The University of Tennessee College of Medicine in Memphis where he earned his M.D. in June of 1988. Next, he completed his residency in June 1992 at The University of Tennessee College of Medicine, Chattanooga Unit where he served as Chief Resident in Internal Medicine beginning July 1991. In 1995, he completed a fellowship program in cardiology at the Philadelphia Heart Institute Presbyterian Medical Center, an affiliate of the University of Pennsylvania.

After practicing for five years with The Chattanooga Heart Institute, Dr. Johnson joined University Cardiology, now UHS Cardiology on July 1, 2001. He is a general invasive cardiologist, meaning he performs diagnostic cardiac catheterization but not interventional procedures. In addition, he is Medical Director for Outpatient Nuclear Cardiology, was the first Medical Director for the Heart Failure program, and currently serves as Medical Director for the Cardiology Service. Dr. Johnson is Board Certified in Internal Medicine, Internal Medicine (Cardiology), Internal Medicine (Cardiovascular Disease) and Nuclear Cardiology.

Married to Sybil, Dr. Johnson has four grown children, all in their 20s and all living in the Knoxville area.