

## Telehealth Services by Payer

<u>Payer</u>	<u>Telemedicine</u> E/M Visits, etc. <b>*For full list see CMS or payer specifics</b>	<u>Telemedicine Modifier Requirement</u> 95, GT, G0, GQ, CS	<u>Virtual Check-In</u> G2012 G2010	<u>Online E-Visits</u> 99421-99423	<u>Telephone Evaluations</u> 99441-99443 <b>*Modifier requirements vary by payer</b>	<u>Coverage &amp; Place of Service (POS) Notes</u>
Aetna Commercial	✓	<u>95</u> or GT				Beginning December 1, 2023- POS 10 or POS 02 <u>with</u> modifier 95
Aetna Medicare	✓	<u>95</u>				Beginning December 1, 2023- POS 10 or POS 02 <u>with</u> modifier 95
Wellpoint TennCare (formerly Amerigroup)	✓				✓	POS 10 or POS 02 with <u>No Modifier 95</u> or POS where service would typically be rendered if face to face with modifier 95
Wellpoint Medicare (formerly Amerivantage)	✓				✓	Effective 1/1/2024 POS 10 or POS 02 with <u>No Modifier 95</u>
BCBS of TN Commercial & Medicare Advantage Plan	✓	<u>95</u> or GT optional	✓	✓	✓	POS 10 or POS 02 with <u>No Modifier 95</u> or POS where service would typically be rendered if face to face with modifier 95
BlueCare, TennCare Select & Cover Kids	✓	<u>95</u> or GT optional	✓	✓	✓	POS 10 or POS 02 with <u>No Modifier 95</u> or POS where service would typically be rendered if face to face with modifier 95
Cigna Commercial	✓	<u>95</u> , GT, GQ, G0	✓		✓	<u>POS 02 Only</u> (Effective 7/1/22) <u>with</u> modifier 95
Cigna Medicare	✓				✓	Effective 1/1/2024 POS 10 or POS 02 with <u>No Modifier 95</u>
CMS Traditional Medicare	✓		✓		✓	Effective 1/1/2024 POS 10 or POS 02 with <u>No Modifier 95</u>
Humana Commercial	✓		✓	✓	✓ Modifier 93	POS 10 or POS 02 with <u>No Modifier 95</u> or POS where service would typically be rendered if face to face with modifier 95
Humana Medicare	✓		✓	✓	✓ Modifier 93	POS 10 or POS 02 with <u>No Modifier 95</u> or POS where service would typically be rendered if face to face with modifier 95
Tricare East	✓	GT modifier			Use Office Visit E/M & Modifier GT	POS 10 or POS 02 with <u>GT Modifier</u>
TriWest or Optum VA Community Care Network	✓					<i>AUTHORIZATION IS REQUIRED</i> Effective 1/1/2024 POS 10 or POS 02 with <u>No Modifier 95</u>
UHC Commercial (Self-Funded Plans may not follow Commercial)	✓		✓	✓	✓ Modifier 93	POS 10 or POS 02 with <u>No Modifier 95</u>
UHC Community Plan (Medicaid)	✓		✓	✓		POS 10 or POS 02 with <u>No Modifier 95</u>
UHC Medicare Advantage	✓		✓	✓	✓	POS 10 or POS 02 with <u>No Modifier 95</u>
WellCare	✓					POS 10 or POS 02 with <u>No Modifier 95</u>

**Place of Service (POS) 02:** Telehealth Provided Other than in Patient's Home

**Place of Service (POS) 10:** Telehealth Provided in Patient's Home

**Please note that Place of Service codes 02 & 10 have revised descriptions effective 1/1/2022**

**Telehealth Modifiers 93-** Synchronous Telemedicine Service Rendered Via Telephone or Other Real-Time Interactive **Audio-Only** Telecommunications System

**Telehealth Modifier 95-** Synchronous Telemedicine Service Rendered Via a Real-Time Interactive **Audio and Video** Telecommunications System