

Telehealth Services by Payer

<u>Payer</u>	<u>Telemedicine</u> E/M Visits, etc. *For full list see CMS or payer specifics	<u>Telemedicine Modifier Requirement</u> 95, GT, G0, GQ, CS	<u>Virtual Check-In</u> G2012 G2010	<u>Online E-Visits</u> 99421-99423 G2061-G2063	<u>Telephone Evaluations</u> 99441-99443 *Modifiers typically not required	<u>Cost-Share</u> Waived for Primary Care & Specialists Telehealth	<u>Coverage & Place of Service (POS) Notes</u>
Aetna Commercial	✓	<u>95</u> or GT	✓	✓	✓	Ended 6/4/20	Covered 3/6/2020-12/31/2020 POS 02
Aetna Medicare	✓	<u>95</u> or GT	✓	✓	✓	Thru 12/31/20	Covered 3/6/2020-12/31/2020 POS 02
Amerigroup TennCare	✓	<u>95</u> or GT			Thru 9/30/2020	Thru 6/17/20 unless COVID Related	Covering 3/19/2020 – 12/31/2020 POS 02
Amerivantage	✓	<u>95</u> or GT			Thru 9/30/2020	Thru 9/30/20	Covering 3/19/2020 – 12/31/2020 POS 02
BCBS of TN Commercial & Medicare Advantage Plan	✓	<u>95</u> or GT			✓	✓ COVID-19 Related	Covered 3/16/2020 until further notice POS is where service would typically be rendered if face to face
BlueCare, TennCare Select & Cover Kids	99201-99215 Only	<u>95</u> or GT	✓	✓	✓	✓ COVID-19 Related	Covered 3/16/2020 until 12/31/2020 POS is where service would typically be rendered if face to face
Bright Health	✓	<u>95</u> or GT	✓	G2061-G2063	✓	✓	Covered 3/1/2020 until further notice POS 02
Cigna	✓	<u>95</u> , GT, GQ for non-COVID19 CS for COVID19	✓		Use Office Visit E/M & Modifier 95 for commercial plans	✓ G2012 & COVID-19 Related	Covered 3/2/2020-until at least 12/31/2020 Cost share waived with CS Modifier & COVID19 related Dx POS is where service would typically be rendered if face to face
CMS Medicare	✓	<u>95</u> , CS, G0	✓	✓	✓	✓ COVID-19 Related	Covered 3/6/2020 through the Public Health Emergency Period CS Modifier waives cost share for all COVID-19 related services POS is where service would typically be rendered if face to face
Humana Commercial	✓	<u>95</u> or GT	✓	✓	✓ or Office E/M & Modifier 95		Covered 3/1/2020 until further notice POS is where service would typically be rendered if face to face
Humana Medicare	✓	<u>95</u> or GT	✓	✓	✓ or Office E/M & Modifier 95	✓ 5/1/20-12/31/20	Covered 3/1/2020 until further notice POS is where service would typically be rendered if face to face
Tricare East	✓	GT modifier			Use Office Visit E/M & Modifier GT		Covered 3/31/2020 until further notice POS 02
TriWest or Optum VA Community Care Network	✓	<u>95</u> modifier					Covered 3/16/2020 until further notice- AUTHORIZATION IS REQUIRED POS is where service would typically be rendered if face to face
UHC Commercial & Medicare Plans	✓	<u>95</u> or GT	✓	✓	✓ or Office E/M & Modifier 95	✓ Thru 9/30/20 unless COVID related	Covered 3/18/2020- 12/31/2020 (Cost Share Waived eff. 3/31/20) POS is where service would typically be rendered if face to face Cost Share waived for COVID related services through 10/22/20
UHC Community Plan	✓	<u>95</u> or GT	✓	✓	✓ or Office E/M & Modifier 95	✓	Covered 3/18/2020- 12/31/2020 (Cost Share Waived eff. 3/31/20) POS is where service would typically be rendered if face to face
WellCare	✓	<u>95</u> or GT	✓	✓	✓	✓	Covered 3/6/2020 through the Public Health Emergency Period POS 02