

Telehealth Services by Payer

<u>Payer</u>	<u>Telemedicine</u> E/M Visits, etc. *For full list see CMS or payer specifics	<u>Telemedicine</u> <u>Modifier</u> <u>Requirement</u> 95, GT, G0, GQ, CS	<u>Virtual</u> <u>Check-In</u> G2012 G2010	<u>Online</u> <u>E-Visits</u> 99421- 99423 G2061- G2063	<u>Telephone</u> <u>Evaluations</u> 99441-99443 *Modifier requirements vary by payer	<u>Coverage & Place of Service (POS) Notes</u>
Aetna Commercial	✓	<u>95</u> or GT	✓	✓	✓ No Modifier	Covered 3/6/2020- until further notice POS 02
Aetna Medicare	✓	<u>95</u>	✓	✓	✓	Covered 3/6/2020-until further notice POS is where service would typically be rendered if face to face
Amerigroup TennCare	✓	<u>95</u> or GT			✓	Covering 3/19/2020 – until further notice POS 02
Amerivantage	✓	<u>95</u> or GT			✓	Covering 3/19/2020 thru the Public Health Emergency (PHE) Period POS 02
BCBS of TN Commercial & Medicare Advantage Plan	✓	<u>95</u> with regular POS			<u>95</u> with regular POS or use POS 02 and no modifier	Covered 3/16/2020 – until further notice POS is where service would typically be rendered if face to face with modifier 95 or POS 02 or POS 10
BlueCare, TennCare Select & Cover Kids	99201-99215 Only	<u>95</u> with regular POS	✓	✓	<u>95</u> with regular POS or use POS 02 and no modifier	Covered 3/16/2020 until further notice. POS is where service would typically be rendered if face to face with modifier 95
Bright Health	✓	<u>95</u> or GT	✓	G2061- G2063	✓	Covered 3/1/2020 until further notice POS 02
Cigna	✓	<u>95</u> , GT, GQ, G0 for non-COVID19 CS for COVID19	✓		Use Office Visit E/M & Modifier 95 for commercial plans	New Cigna Virtual Care Policy Effective 1/1/2021 POS is where service would typically be rendered if face to face
CMS Medicare	✓	<u>95</u> , CS, G0	✓	✓	✓	Covered 3/6/2020 through the Public Health Emergency (PHE) Period CS Modifier waives cost share for all COVID-19 related services POS is where service would typically be rendered if face to face
Humana Commercial	✓	<u>95</u> or GT	✓	✓	✓ or Office E/M & Modifier 95	Covered 3/1/2020 until further notice POS is where service would typically be rendered if face to face
Humana Medicare	✓	<u>95</u> or GT	✓	✓	✓ or Office E/M & Modifier 95	Covered 3/1/2020 until further notice POS is where service would typically be rendered if face to face
Tricare East	✓	GT modifier			Use Office Visit E/M & Modifier GT	Covered 3/31/2020 until further notice POS 02
TriWest or Optum VA Community Care Network	✓	<u>95</u> modifier				Covered 3/16/2020 until further notice- AUTHORIZATION IS REQUIRED POS is where service would typically be rendered if face to face
UHC Commercial (Self-Funded Plans may or may not follow Commercial guidelines)	✓	<u>95</u> or GT *Modifiers are optional but accepted as informational	✓	✓	✓	***POS 10 or POS 02 Effective 1/1/2022*** Permanent Telehealth Policy Effective 1/1/2021 Covered under temporary guidance 3/18/2020- through 12/31/2020
UHC Community Plan (Medicaid)	✓	<u>95</u> or GT	✓	✓	✓	Covered 3/18/2020 until further notice POS is where service would typically be rendered if face to face
UHC Medicare Advantage	✓	<u>95</u> or GT	✓	✓	✓ or Office E/M & Modifier 95	Covered 3/18/2020- through the Public Health Emergency Period POS is where service would typically be rendered if face to face
WellCare	✓	<u>95</u> or GT	✓	✓	✓	Covered 3/6/2020 through the Public Health Emergency Period POS 10 for Patient Home