

## Telehealth Services by Payer

<u>Payer</u>	<u>Telemedicine</u> E/M Visits, etc.  *For full list see CMS or payer specifics	<u>Telemedicine</u> <u>Modifier</u> <u>Requirement</u> 95, GT, G0, GQ, CS	<u>Virtual</u> <u>Check-</u> <u>In</u> G2012 G2010	<u>Online</u> <u>E-Visits</u> 99421- 99423 G2061- G2063	<u>Telephone</u> <u>Evaluations</u> 99441-99443  *Telehealth <b>Modifiers typically not required</b>	<u>Cost-Share</u> Waived for Primary Care & Specialists Telehealth	<u>Coverage &amp; Place of Service (POS) Notes</u>
Aetna Commercial	✓	<u>95</u> or GT	✓	✓	✓	Thru 6/4/20	Covered 3/6/2020-9/30/2020 <b>POS 02</b>
Aetna Medicare	✓	<u>95</u> or GT	✓	✓	✓	Thru 9/30/20	Covered 3/6/2020-9/30/2020 <b>POS 02</b>
Amerigroup TennCare	✓	<u>95</u> or GT			✓	Thru 6/17/20 unless COVID Related	Covering 3/19/2020 – 12/31/2020 <b>POS 02</b>
Amerivantage	✓	<u>95</u> or GT			✓	Thru 9/30/20	Covering 3/19/2020 – 9/30/2020 <b>POS 02</b>
BCBS of TN Commercial & Medicare Advantage Plan	✓	<u>95</u> or GT			✓	✓ COVID-19 Related	Covered 3/16/2020 until further notice <b>POS is where service would typically be rendered if face to face</b>
BlueCare, TennCare Select & Cover Kids	99201-99215 Only	<u>95</u> or GT	✓	✓	✓	✓ COVID-19 Related	Covered 3/16/2020 until 12/31/2020 <b>POS is where service would typically be rendered if face to face</b>
Bright Health	✓	<u>95</u> or GT	✓	G2061- G2063	✓	✓	Covered 3/1/2020 until further notice <b>POS 02</b>
Cigna	✓	<u>95</u> , GT, GQ for non-COVID19 CS for COVID19	✓		Use Office Visit E/M & Modifier 95 for commercial plans	✓ G2012 & COVID-19 Related	Covered 3/2/2020-until at least 12/31/2020 <b>Cost share waived with CS Modifier &amp; COVID19 related Dx</b> <b>POS is where service would typically be rendered if face to face</b>
CMS Medicare	✓	<u>95</u> , CS, G0	✓	✓	✓	✓ COVID-19 Related	Covered 3/6/2020 through the Public Health Emergency Period <b>CS Modifier waives cost share for all COVID-19 related services</b> <b>POS is where service would typically be rendered if face to face</b>
Humana Commercial	✓	<u>95</u> or GT	✓	✓	✓ or Office E/M & Modifier 95		Covered 3/1/2020 until further notice <b>POS is where service would typically be rendered if face to face</b>
Humana Medicare	✓	<u>95</u> or GT	✓	✓	✓ or Office E/M & Modifier 95	✓ 5/1/20- 12/31/20	Covered 3/1/2020 until further notice <b>POS is where service would typically be rendered if face to face</b>
Tricare East	✓	GT modifier			Use Office Visit E/M & Modifier GT		Covered 3/31/2020 until further notice <b>POS 02</b>
TriWest or Optum VA Community Care Network	✓	<u>95</u> modifier					Covered 3/16/2020 until further notice <i>AUTHORIZATION IS REQUIRED</i> <b>POS is where service would typically be rendered if face to face</b>
UHC Commercial	✓	<u>95</u> or GT	✓	✓	✓ or Office E/M & Modifier 95	✓	Covered 3/18/2020- 9/30/2020 (Cost Share Waived eff. 3/31/20) <b>POS is where service would typically be rendered if face to face</b>
UHC Medicare Plans	✓	<u>95</u> or GT	✓	✓	✓	✓	Covered 3/18/2020- 9/30/2020 (Cost Share Waived eff. 3/31/20) <b>POS is where service would typically be rendered if face to face</b>
UHC Community Plan	✓	<u>95</u> or GT	✓	✓	✓ or Office E/M & Modifier 95	✓	Covered 3/18/2020- 12/31/2020 (Cost Share Waived eff. 3/31/20) <b>POS is where service would typically be rendered if face to face</b>
WellCare	✓	<u>95</u> or GT	✓	✓	✓	✓	Covered 3/6/2020 through the Public Health Emergency Period <b>POS 02</b>