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ALERT

Important Update Regarding UPA's Network Participation with Cigna.

Over the past several years, University Physicians' Association (UPA)

has been engaging in contract renewal discussions with Cigna.

Unfortunately, at this point it has become clear to us that we cannot accept Cigna's current offering. It will not allow our providers to provide the caliber of care that their patients deserve. If we cannot reach an agreement in the next 45 days, UPA and our providers will no longer be part of Cigna Commercial's provider network effective September 15, 2024.



We value our physician members and their patients and wish to continue providing access to high-quality care. If you are a current Cigna Commercial member and wish to continue to receive in-network services from your UPA provider, you have the option to choose a participating plan during your open enrollment period. If there are no in-network options for you, please contact your employer to share your concerns.

UPA will continue to negotiate in good faith with Cigna. It is our intention to reach an equitable resolution with no disruption to patient care. If we are unable to reach resolution, and you wish to continue to see a UPA provider while covered by a plan that we do not participate with, our provider offices will work with you to access the carriers out of network coverage, until you can choose a plan we accept during your open enrollment. Your new plan will need to be active by 1/1/2025. You will need to verify the amount that your plan covers out of network, as that is specific to your plan.

For questions or concerns, please contact the number on your Cigna Member ID card.