

Front Lines

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"My greatest passion is the team members and providers where I get the privilege to serve."
-Christy Bailey

Christy Bailey, RHIT, CPB
Vice President, Revenue Operations



Christy Bailey graduated from Marshall University with a degree in Health Information Management. She is a certified coder through the American Health Information Management Association (AHIMA) and a certified professional biller through the American Academy of Procedural Coders (AAPC). Christy went into health information management with a focus on medical coding. Following her education, she began working in a multi-specialty physician setting where she gained a wide range of experience and knowledge, but her career path skyrocketed once relocating to Knoxville, Tennessee. With UPA's broad focus on 'all things physician', working with UPA has allowed her the opportunity to expand her professional growth within the organization. *-continued page two*

"My mission in healthcare is to ensure that my patients have the best care possible."

-Jaclyn B. Van Nes, FACOG, MBA, MD

Living the Mission

Jaclyn B. Van Nes, FACOG, MBA, MD is Board-certified in Obstetrics & Gynecology. Dr. Van Nes completed medical school from the University of Kentucky College of Medicine and then obtained an internship and residency from The University of Tennessee Medical Center. She is an Associate Professor in the Graduate School of Medicine's Department of Obstetrics and Gynecology. Her primary interest is preventative care throughout a woman's life, including pregnancy and menopause. Dr. Van Nes is the Medical Director of University Women's Specialists where she has been in practice since 2008.



Jaclyn B. Van Nes, FACOG, MBA, MD
University Women's Specialists

Living the Mission

Jaclyn B. Van Nes, FACOG, MBA, MD
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"After several months in a research lab not talking to nearly enough people, I knew taking care of patients was my calling."

Dr. Jaclyn Van Nes always enjoyed the sciences in her education and while in college, she was torn between research and clinical medicine. During that period and doing lab research she missed not having the opportunity to engage with other people. It was then she realized that taking care of patients was her true calling. Dr. Van Nes enjoys the challenge of being an obstetrics and gynecology specialist. She finds her mission in healthcare is to ensure that patients have the best care possible, whether that's a safe delivery when they're pregnant or appropriately receiving treatment when going through menopause.

"Always listen to your patient! Take time to know them as a person so you can understand where they are coming from."

-Jaclyn B. Van Nes, FACOG, MBA, MD

Dr. Jaclyn Van Nes holds a second term re-elect seat of surgical specialties in her 5th consecutive year as a UPA Board Member. UPA is governed by a team of 18 multi-specialty physicians that are elected by their shareholder peers and rotate under a three-year commitment. Since 1995, UPA has successfully championed the way with a true physician-led health organization.

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Christy Bailey, RHIT, CPB

Christy enjoys working in healthcare administration because it allows her to lead people and manage processes in a way that directly supports better patient care, even from behind the scenes. Her greatest passion is for the team members and providers where she gets the privilege to serve. Christy finds fulfillment in building strong, collaborative teams where organizational relationships create a foundation of trust.

Her greatest achievement was developing a quality assurance system to measure and maintain standards of work that became a turning point for the organization, allowing us to thrive and fulfill client expectations with our performance.

"Your success depends on how well you collaborate with others. It takes everyone from the front-desk, clinical teams, billing, IT, Finance and leadership. Respect, listen and learn from every corner of the organization. We are 'Stronger Together'."



Welcoming New Members



Jonathan S. Alexander, MD
University Cancer Specialists



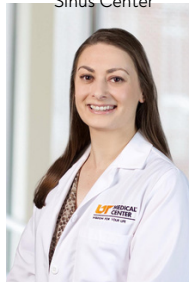
Myrna A. Foreman, PA-C
Allergy, Asthma & Sinus Center



Merideth E. Geib, MD
University Heart Surgeons



Katelyn V. Godsey, NP
University Palliative Care



Anna T. Harb, MD
Women's Care Group
Knoxville



Haleigh M. Hunter, MD
UT Primary Care
Lenoir City



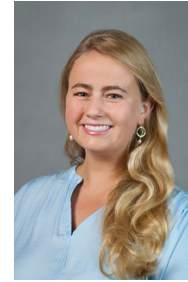
Nathaniel J. Jordan, DO
University Family Physicians



Savannah S. Lawson, NP
UT OB/GYN
Hospitalists



Charlotte B. McCarley, MD
High Risk Obstetrical
Consultants, PLLC



Grace E. Monger, PA
UHS Gastroenterology



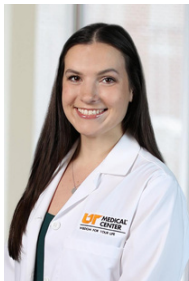
Jean-Pierre Padilla-Marrou, CRNA
University Anesthesiologists



Taylor K. Peabody, MD
University Neurology
ColeNeuro Science



Brent C. Ross, MD
University Radiology



Hannah M. Ross, NP
University Cancer Specialists



Caleb N. Rumley, CRNA
University Anesthesiologists



Diego I. Velazquez, CRNA
University Anesthesiologists



Natalie G. Waddell, NP
Nephrology Associates



Mary S. Wehner, CRNA
University Anesthesiologists

PATHWAYS TO MANAGED CARE

Marisa D. Williams, MBA
Vice President of Managed Care



CMS Releases 2025-2026 Medicaid Managed Care Rate Development Guide

The Centers for Medicare & Medicaid Services has issued the 2025-2026 Medicaid Managed Care Rate Development Guide for states to use when setting managed care capitation rates for the rating periods between July 1, 2025, and June 30, 2026. The guide details federal Medicaid rate development standards and information required from states and actuaries, including state-directed payment information that must be included in managed care rate certifications for CMS review and approval.

Not Pictured

Bianca Georgakopoulos, MD
Women's Care Group, PLLC

Emily L. Holton, MD
Women's Care Group, PLLC

Savannah F. Hutson, PA-C
Allergy, Asthma & Sinus
Center

Renuven Health Partners
Sabrina D. Miller, MD
Denise K. Verity, NP

Allergy, Asthma & Sinus
Morgan L. Owens-Lewis, PA
Mara G. Thrasher, NP

Samantha M. Willis, NP
GI for Kids, PLLC



As a reminder, BlueCross BlueShield is our only UPA-contracted carrier with whom we do not have delegated credentialing. This means that BCBS completes their own initial credentialing and re-credentialing for all providers and assigns their own effective dates.

Do not schedule BCBS patients with new providers until you have received confirmation from our Essential Services department that they have been approved.



THE BEAT IS ON!

American  Walk

Team Name: UPA Heart & Soul

Team Company (Partner) University of Tennessee Medical Center

Date: Saturday, September 27

LOCATION: ZOO KNOXVILLE

To Register:

Click the Heart 

or

Scan the QR Code



1. Register
2. Join a Team
3. Previous Participation?
4. Team Name: UPA Heart & Soul
5. Partner Team: UT Medical Center
6. Coach's Name: Donna Mowery



**HEART WALK
T-SHIRT ORDERS**

\$20

Small, Med, Large,
XL, 2XL, 3XL

ORDER BY EMAIL:

dmowery@utmck.edu



T-Shirt Acceptable Payments:

Cash or Check

(payable to American Heart Association)

