

### What is UPA?

It's ok to ask, what is UPA and what do they do?

The development of UPA began in 1995 as a new physician-led association that proved beneficial for specialty services between insurance networks and patient population. Thus, UPA was established by hospital physicians and continues to be successfully led by physicians. Currently, there are 1,392 clinical members in UPA, ranking UPA as the largest physician association in the Knox-area market.

One of UPA's "front line" services includes the major necessity of clinical privileges and managed care participation. UPA provides administrative support for the coordination of the carriers' application process for its clinical members while moving through the mandatory steps between credentialing and privileging with carriers and hospital medical staff. There are currently 19 managed care contracts and agreements that exist between UPA and the individual carriers. UPA's Contract Committee (which includes a devoted panel of 16 multi-physician shareholder members) manages and oversees these agreements.

UPA additionally contracts with the hospital to orchestrate the responsibilities of the medical staff office including the verification of privileges with all medical staff. In short, UPA is a premier physician organization that successfully collaborates between physicians and healthcare systems.

We value our team members, clinical and non-clinical. When you see a fellow UPA team member in a variety of office settings, we want you to know the confidence we place in you: who represents the face of UPA as a front-line staff every day.

This year, as we attempt to feature a few of UPA's "specialties", we would love to hear from you! Tell us what you would like to learn more about UPA: FEEDBACK.

### Healthcare Engagement It Just Comes Natural to Us

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# DEDICATION . RECOGNITION . LEADERSHIP

# UPA recognizes four Board of Directors for their leadership and dedication.



#### Daniel S. Ely, MD

Dr. Dan Ely has faithfully served on the UPA Board of Directors for 23 years and an influential UPA Shareholder for 29 years. His leadership to UPA's Organization remains invaluable. Dr. Ely is board certified in Internal Medicine and practices medicine at UT Internal Medicine and OB/GYN Center located at UT Medical Center. We pay recognition to Dr. Ely for his dedication to UPA!



#### Jeffrey H. Johnson, MD

Dr. Jeffrey Johnson has (thus far) served a collective 6 years on the UPA Board of Directors. Joining as a UPA Shareholder in 2009, he is board certified in Cardiovascular Disease and practices medicine at University Cardiology located at UT Medical Center. UPA looks forward to his continued leadership in serving on the UPA Contract Committee and in further stewardship roles. We pay recognition for his loyalty and service.

#### Courtney E. Gutman, MD

Dr. Courtney Gutman has been a UPA Shareholder since 2013.

Board certified in Neonatology & Pediatrics, she practices medicine at Regional Neonatal Associates located at UT Medical Center.

UPA is honored to gain more of her specialty insight with her recently becoming a new addition on the UPA Board of Directors.



#### Jennifer J. Piel, MD

Dr. Jennifer Piel is a valuable leading physician that has been a UPA Shareholder since 2015. She is board certified in Internal Medicine and practices medicine at Family Physicians West located at Northshore and Pellissippi.

We are anxious to include her as a new addition to the UPA Board of Directors in 2024 while she continues to advance in multiple platforms in healthcare.

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Dr. Amy Stevens shares a video message to recognize these leading physicians.

Click the Micro-Moment box below to view:



#### UPA Corporate Square

9000 Executive Park Drive C-200 Knoxville, TN 37923 865.670.6700

#### UPA Medical Staff Office 21 Medical Center Way

2121 Medical Center Way Suite 100 Knoxville, TN 37920 865.305.8872

# Introducing January's New UPA Members

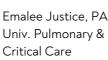


Daniel Ellis, CRNA

Anesthesiologists

University







Anesthesiologists

University



Corey Kocisko, CRNA Joan McAlexander, CRNA Ashlee Milligan, PA



**UHS** Cardiology



Rebecca Purvis, MD UT Internal Med & **OB/GYN** Clinic



Priya Raghavan, MD Lakemoor Family Physicians

Laura Richardson, CRNA Krista Roach, NP University Anesthesiologists



University

Anesthesiologists

University Trauma & Acute Care



Cathleen Suto, MD University Women's Specialists



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It's a Hit!

**Team Member Celebration** 

## April 6, 2024

**UPA** *Θ* 





**Take Us Along** 

