Cigna LS - BUS - 80870 PO Box 3050 Easton PA 18043-3050

December 14, 2020



At a glance

We will update the way we

process claims for physical therapy services billed with

(CPT®) codes 97016

Current Procedural Terminology

(vasopneumatic device) and

services submitted with these

codes for dates of service on or

Coverage policies are available

on the Cigna for Health Care

(CignaforHCP.com) > Review

For additional information, call

Cigna Customer Service at

800.88Cigna (882.4462).

97026 (infrared therapy).

We will deny coverage of

after March 15, 2021.

Professionals website

coverage policies.

UNIVERSITY PHYSICIANS ASSOCIATES MITZI VAUGHN 9000 EXECUTIVE PARK DR STE C200 KNOXVILLE TN 37923-4644

Re: Medical coverage policy update: Physical therapy services billed with CPT codes 97016 and 97026 Effective March 15, 2021

Dear UNIVERSITY PHYSICIANS ASSOCIATES.

We routinely review our coverage, reimbursement, and administrative policies for potential updates. In that review, we take into consideration one or more of the following: Evidence-based medicine, professional society recommendations, Centers for Medicare & Medicaid Services guidance, industry standards, and our other existing policies.

Physical therapy services billed with CPT codes 97016 and 97026 As a result of a recent review, we will update the way we process claims for physical therapy services billed with Current Procedural Terminology (CPT®) codes 97016 (vasopneumatic device) and 97026 (infrared therapy).

Effective for claims with dates of service on or after March 15, 2021, we will deny coverage of services submitted with these codes as not medically necessary. Medical necessity appeal rights will be available.

Additional information

For more information about our coverage policies, visit the Cigna for Health Care Professionals website (CignaforHCP.com) > Review coverage policies.

If you are not a registered user, please register so that you may log in and access all of our coverage, reimbursement, and administrative policies. Go to CignaforHCP.com and click Register. If you do not have internet access or would like additional information, call Cigna Customer Service at 800.88Cigna (882.4462).

Thank you for the care you provide to our customers.

Sincerely,

St Kessel MO

Julie B. Kessel, MD Medical Officer for Coverage Policy Clinical Performance & Quality Organization

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